



Subject: UPDATE on COVID-19

Dear valued customer and partner,

Similar to much of the world, DuPont is actively monitoring the recent global pandemic outbreak of the novel coronavirus (COVID-19). As you know, the extraordinary measures that are being taken to contain the spread of the virus are having a significant impact on people and businesses across the globe.

We recognize the importance of supply reliability to our customers and our global supply network is monitoring the situation on a daily basis. We are in constant communication with our plant sites and suppliers and we are assessing all possible impacts and risks to all our manufacturing sites and raw material sources, as well as, the impacts this may have on our global supply network. Our Nomex[®], Kevlar[®] and Tyvek[®] plants continue to be fully operational. With production plants strategically placed domestically and globally, we are prepared to mitigate the challenges that our manufacturing operations could potentially face.

Our DuPont Personal Protection team is working tirelessly to support the PPE needs of frontline healthcare workers in impacted locations around the world trying to contain the COVID-19 virus. We have significantly increased production of the most requested garments.

Even with these efforts, total demand exceeds our supply and you may experience some delay in the delivery times of your DuPont PPE supplier. We are working with our customers to understand their needs and to prioritize orders based on this input and on the most affected regions. We will continue to focus on meeting our industrial customer's needs for PPE while also serving the needs for PPE for the frontline workers focused on containing COVID-19.

In addition, the European Commission issued a broad export regulation (EU 2020/402 as of March 14th 2020) for PPE products that effects our Tyvek[®], Tychem[®] and ProShield[®] protective garment portfolio. In response, we have started developing contingency plans for alternate delivery routes or warehousing for DuPont PPE so that we can continue to supply our customers in the Europe Middle East Africa region outside of the European Union. The shipments towards the EU countries remain unchanged and we want to assure you that DuPont Personal Protection is doing everything possible to be able to serve our customers in the entire Europe Middle East and Africa region.

Consistent with our core values, DuPont is also actively managing the impacts to our people and locations through the activation of both corporate and local crisis management teams. We have issued guidance to employees on travel, as well as other precautions to ensure they stay healthy. In addition, DuPont has implemented certain safety and health protocols to protect all workers and visitors to our sites from potential exposure to the virus.

For all updates related to our response to the COVID-19 situation, we invite you to consult our website that we update on a regular basis:

<https://www.dupont.com/news/dupont-response-novel-coronavirus-prevention-and-control.html>

We appreciate your interest and we thank you for your trust in DuPont PPE products.



If you have any question related to your order / inquiry, we kindly invite you to contact your DuPont PPE supplier and dedicated DuPont Account Manager or DuPont Personal Protection:

<https://www.dupont.com/personal-protection/tyvek-protective-apparel-contact-us.html>

For a list of available suppliers you may visit the following website:

<http://smartservices.tyvek.co.uk/wheretobuy/#/en>

Our thoughts and concern go out to those directly impacted by the virus and to frontline response personnel. This is an unsettling time for all of us. Our teams are striving every day to deliver the needed DuPont Personal Protective garments to the personnel managing the COVID-19 response. This is what we do and we're proud to support the dedicated personnel on the frontlines.

Sincerely,

David DOMNISCH

Global Business Leader

DuPont Personal Protection

DuPont Safety & Construction

Andrzej PALKA

EMEA Marketing Leader

DuPont Personal Protection

DuPont Safety & Construction

Nancy RACKE

EMEA Sales Leader

DuPont Personal Protection

DuPont Safety & Construction

Kevlar. | **Nomex.** | **Tyvek.** | **Tychem.**